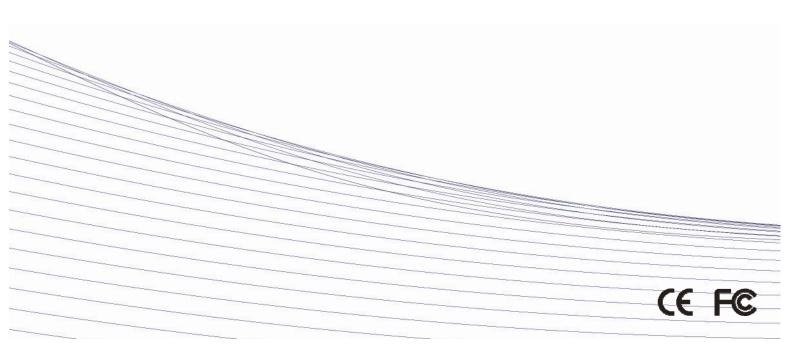


SUNIX Co., Ltd. TEL : +886-2-8913-1987 Email : info@sunix-ncci.com.tw

USER'S MANUAL

Industrial Device Server IDS-3010 Fiber Series

Ver. 1.0, Jan. 2008



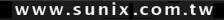




Table of Content

Getting to	Know	Your Device Server	3		
1.1		About the IDS-3010 Serial Device Server			
1.2		Software Features			
1.3		Hardware Features	3		
Hardware	Installa	ation			
2.1		Install IDS-3010 on DIN-Rail	4		
	2.1.1	MOUNT IDS-3010 ON DIN-RAIL	4		
2.2		Wall Mounting Installation	5		
	2.2.1	Mount IDS-3010 on wall	5		
Hardware	Overvi	ew	7		
3.1		Front Panel	7		
3.2		Front Panel LEDs	7		
3.3		Top Panel	8		
3.4		Bottom Panel	8		
3.5		Rear Panel	9		
Cables			0		
4.1		Fibers	0		
Manageme	ent Inte	rface1	1		
5.1		IDS-Tools	1		
	5.1.1	INSTALL IDS-TOOLS	1		
	5.1.2	Using IDS-Tools	1		
		5.1.2.1 Explore IDS device servers	1		
		5.1.2.2 Configure IDS device servers	2		
		5.1.2.3 Configure serial port	6		
5.2		Configuration by Web Browser	1		
	5.2.1				
		5.2.1.1 System	2		
		5.2.1.2 Port serial setting	4		
		5.2.1.3 Management	7		
		5.2.1.4 Save/Reboot	0		
5.3		Configuration by SSH Console	0		
	5.3.1	CONNECT TO IDS	0		
Technical S	Specifi	cations	1		



Getting to Know Your Device Server

1.1 About the IDS-3010 Serial Device Server

IDS-3010 is an innovative 1 port RS232/422/485 to 1 port fiber optical device server. The option of the fiber port can be multi-mode (IDS-3010MC) or single mode (IDS-3010SC) for different requirement of transmission distance. To assure the agility and security of critical data, IDS-3010 offers many powerful features for SW redundant functions. The IDS-3010 can simultaneously transfer data into 5 host PCs. This feature assures all critical data that saved in different host PC from Ethernet breaking or host PCs failure. Secondly, the IDS-3010 provides dual redundant power inputs on DC power jack and terminal block. IDS-3010 also provides NAT pass through function so that users are able to manage IDS-3010 inside or outside the NAT router. It is easy for different IP domain users to use IDS-3010. Therefore, IDS-3010 is the best communication redundant solution for current application of serial devices with fiber optical interface.



1.2 Software Features

- NAT-pass through: User can manage IDS-3010 through NAT router
- Redundant Power Inputs: 12~48VDC on power jack and terminal block
- Redundant multiple host devices: 5 simultaneous in Virtual COM, TCP Server, TCP Client mode, UDP
- Secured Management by HTTPS and SSH
- Versatile Modes: Virtual Com, Serial Tunnel, TCP Server, TCP Client, UDP
- Event Warning by Syslog, Email, SNMP trap, and Beeper
- Various Windows O.S. supported: Windows NT(5.0)/2000/XP/2003/VISTA

1.3 Hardware Features

- Redundant Power Inputs: 12~48 VDC on terminal block and power jack
- Operating Temperature: -10 to 60°C
- Storage Temperature: -20 to 85 °C
- Operating Humidity: 5% to 95%, non-condensing
- Casing: IP-30
- 100BaseFX multi-mode or single-mode fiber port
- Dimensions(W x D x H) : 72mm(W)x125 mm(D)x31mm(H)





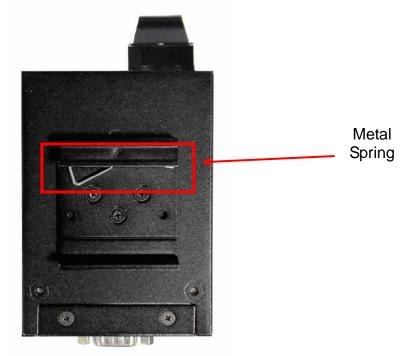
Hardware Installation

2.1 Install IDS-3010 on DIN-Rail

Each IDS-3010 has a Din-Rail kit on rear panel. The Din-Rail kit helps IDS-3010 to fix on the Din-Rail. It is easy to install the IDS-3010 on the Din-Rail.

2.1.1 MOUNT IDS-3010 ON DIN-RAIL

Step 1: Slant the IDS-3010 and mount the metal spring to Din-Rail.



Step 2: Push the IDS-3010 toward the Din-Rail until you heard a "click" sound.



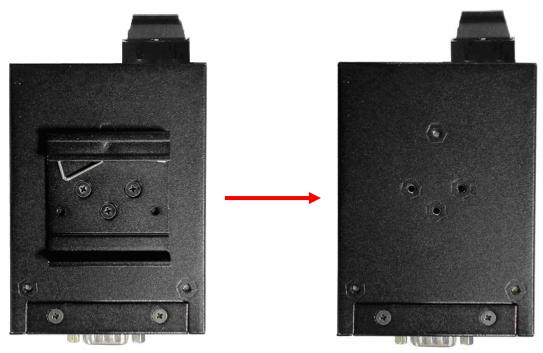


2.2 Wall Mounting Installation

Each IDS-3010 has another installation method. A wall mount panel can be found in the package. The following steps show how to mount the IDS-3010 on the wall:

2.2.1 MOUNT IDS-3010 ON WALL

Step 1: Remove Din-Rail kit.



Step 2: Use 3 screws that can be found in the package to combine the wall mount panel. Just like the picture shows below:

www.sunix.com.tw





The screws specification shows in the following two pictures. In order to prevent IDS-3010 from any damage, the size of screws should not be larger than the size that used in IDS-3010.



Step 3: Mount the combined IDS-3010 on the wall.





SUNIX Co., Ltd. TEL:+886-2-8913-1987 Email : info@sunix-ncci.com.tw

Hardware Overview

3.1 Front Panel



- LED for PWR1 and system status. When the PWR1 links, the green led will be light on.
 LED for PWR2 and system status. When the PWR2 links, the green led will be light on.
- 3. LED of 100Base-FX Ethernet port.
- 4. LED of serial port. Green for transmitting, red for receiving.
- 5. Product description of IDS-3010.

3.2 Front Panel LEDs

The following table describes the labels that stick on the IDS-3010.

LED	Color	Status	Description
		On	DC power 1 activated.
PWR1	Green/Red	Red blinking	Indicates an IP conflict, or DHCP or
	Green/Keu		BOOTP server did not respond

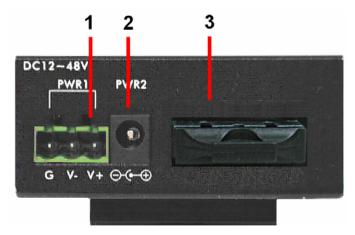


			properly
		On	DC power 2 activated.
DWDD	Green/Red		Indicates an IP conflict, or DHCP or
PWR2	Green/Ked	Red blinking	BOOTP server did not respond
			properly
Fiber	Green/Amber	Green On/Blinking	100Base-FX LNK/ACT
TX/RX	Green	Blinking	Serial port is transmitting data
	Red	Blinking	Serial port is receiving data

3.3 Top Panel

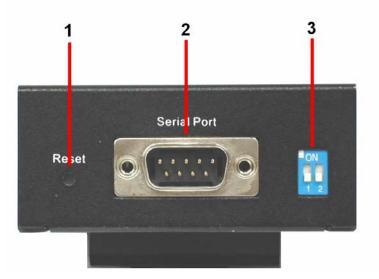
The Top panel components of IDS-3010 are showed as below:

- 1. Terminal block include: PWR1 (12 ~ 48V DC)
- Power Jack include: PWR2 (12 ~ 48V DC) 2.
- 3. 100Base-FX Ethernet interface.



3.4 Bottom Panel

The bottom panel components of IDS-3010 are showed as below:



- 1.
- Reset bottom. 5 seconds for factory default. Male DB9 connector: Serial interface of RS-232/422/485 (2 wire)(4 wire). 2.



Pin Assignment

0		»			
Pin#	RS232	RS422	RS485(4 wire)	RS485(2 wire)	
1	DCD	RXD-	RXD-		
2	RXD	RXD+	RXD+		
3	TXD	TXD+	TXD+	DATA+	
4	DTR	TXD-	TXD-	DATA-	
5	GND	GND	GND	GND	
6	DSR				
7	RTS				
8	CTS				
9	RI				
RS23	RS232 mode act as DTE				

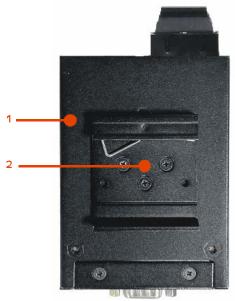
3. DIP Switch: Termination for RS-422/485

DIP1	DIP2	Termination Configuration
ON	ON	Termination for Long Distance 4-wire RS485/RS422
ON	OFF	Reserved
OFF	ON	Termination for Long Distance 2-wire RS485
OFF	OFF	No Termination for RS232/422/485(short distance)

3.5 Rear Panel

The rear panel components of IDS-3010 are showed as below:

- 1. Screw holes for wall mount kit and DIN-Rail kit.
- 2. Din-Rail kit
- 3. Wall Mount Kit







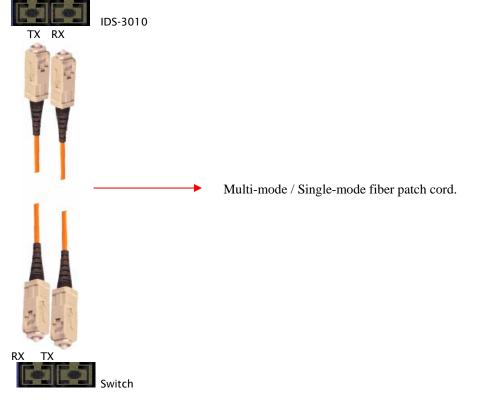
SUNIX Co., Ltd. TEL : +886-2-8913-1987 Email : info@sunix-ncci.com.tw



Cables

4.1 Fibers

IDS-3010 has one fiber optical ports. The fiber optical port is multi-mode (0 to 2 km, 1310 nm, 50/125 μ m to 62.5/125 μ m) or single-mode (0 to 30 km, 1310 nm, 9/125 μ m) with SC connector. Please remember that the TX port of IDS-3010 should be connected to the RX port of Switch and vice versa.









Management Interface

5.1 IDS-Tools

IDS-Tools is a powerful Windows utility for IDS series. It supports device discovery, device configuration, group setup, group firmware update, monitoring functions...etc. It is easy for you to install and configure devices over the network.

5.1.1 INSTALL IDS-TOOLS

Step 1: Execute the Setup program, click "start" after selecting the folder for IDS-Tools.

😼 Installing IDS-Tools			×
SUNIX	Destination Directory C:\Program Files\IDS-Tools		
67	, Required: 5513 K Available: 6323792 K	Browse	
		Start <u>E</u> xit	

Step 2: When installation complete successfully, then click "OK".

😼 Installing IDS-Tools 🛛 🛛
Installation was completed successfully
100%
<u>ОК</u>

Step 3: Check for your selection.



5.1.2 USING IDS-TOOLS

5.1.2.1 Explore IDS device servers

IDS-Tools will broadcast to the network and search all available IDS devices in the network. The default IP address of device is "**192.168.1.1**", and selects the searching device you wish to use and press "**Add**" button. You can set static IP address or in DHCP client mode to get IP address automatically. Finally, click "**OK** "button to add the device.

www.sunix.com.tw



Broadcast Dev	Broadcast Searchir	ng		_	e Firmware
	New Devices	25:44:56:56:45,lm	valid IP,*	Original IP 19 Using Static Assign Static IP IP Address 1 Netmask 2 Gatway 1 DNS1 DNS2	25:44:56:56:45 2.168.1.1 92.168.10.2 92.168.10.2 92.168.10.2 92.168.10.2 92.168.10.2 92.168.10.2
1	Cancel	Clear All	Select All	Add	

5.1.2.2 Configure IDS device servers

General settings

This page includes the setting of device name, SNTP server and Auto IP Report. General Security Networking Notification Management Upgrade Firmware Save/Load

LAN IP Address		AC Address	Version	
192.168.0.27 00:		:44:56:56:45	1.1f	
				🕙 Locate On
Device Name/Location				
Using SNTP Time Serv	107	Auto IP Report		
				1
SNTP Server IP pool.ntp.org	Port 123	IP Address 192.168.0.2	Port 60001	
Time Zone	123	132.166.0.2	100001	
(GMT+08:00)Taipei	•	Get Ci	urrent Host	
	_	Report Interval	_	
		0	Seconds	



Label	Description		
Device	You can set the device name or related information. By clicking "Locate On"		
Name/location	button you can locate the serial server's position.		
Set SNTP	Input the SNTP server domain name or IP address, port and select the Time zone.		
Set Auto IP Report	By Clicking the "Get current Host" button you will get your local IP, and then set		
	the Report interval time. The device server will report its status periodically.		

At IP collection option show the device server status. The report interval is 0 indicate disable this setting (default). But you can set the other IP or Port.

Security

⊡	General Security Networking Notification Management Upgra	de Firmware Save/Load
🖻 📲 Device List	Access IP Table	Password
⊡	IP1 192.168.0.1 Mask 255.255.255.255 🔽 Enabled	New Password
Com List	IP2 192.168.0.2 Mask 255.255.255.0 🔽 Enabled	
	IP3 Mask 0.0.00 Enabled	Confirm New Password
🦾 🧕 System Log	IP4 Mask 0.0.0.0 Enabled	Old Password
	IP5 Mask 0.0.0.0 Enabled	
	IP6 Mask 0.0.0.0 Enabled	
	IP7 Mask 0.0.0.0 Enabled	Change Password
	IP8 Mask 0.0.0.0 Enabled	
	IP9 Mask 0.0.0.0 Enabled	
	IP10 Mask 0.0.0.0 Enabled	
	IP11 Mask 0.0.0.0 Enabled	
	IP12 Mask 0.0.0.0 Enabled	
	IP13 Mask 0.0.0.0 Enabled	
	IP14 Mask 0.0.0.0 Enabled	
	IP15 Mask 0.0.0.0 Enabled	
	IP16 Mask 0.0.0.0 Enabled	
	Refresh	👌 Apply Only 🛛 🇼 Apply and Save

Label	Description
Accessible IP Setting	To prevent unauthorized access by setting host IP addresses and network masks.
Password setting	You can set the password to prevent unauthorized access from your server. Factory default is "admin".

Network Setting						
🖃 🔎 DSTool		General Secur	ity Networking Notification	Management Upg	grade Firmware Save/Lo	ad
🖻 🖷 Device List		Wire				
i 192.16 i gr gr gr gr gr gr gr setup Wiza iP Collectio gr System Logr gr system Logr gr system Logr gr system Logr gr system Logr gr system Logr gr system Logr gr system Logr system Logr gr system Logr system	8.0.27 t1 rd n	✓ Using Stati Static IP Settin IP Address Netmask Gatway DNS1	192.168.0.27 255.255.255.0 192.168.0.1 61.177.7.1	ΓP		
		DNS2	168.95.192.1			
		S Refresh			🌛 Apply Only	Apply and Save
					у Арру опу	Apply and Save
The following table de			s screen.			
Label	Description					
Using DHCP/BOOTP	IP Address	automatic	ally assigned by a	DHCP server	in your networl	K.
Static IP Address	Manually a	ssigning ar	n IP address.			
Subnet Mask	All devices on the network must have the same subnet mask to communicate on					



	the network.
Gateway	Enter the IP address of the router in you network.
DNS Server	Enter the IP address of the DNS server, The DNS server translates domain names
	into IP address.

Notification

Specify the events that should be notified to the administrator. The events can be alarmed by E-mail, SNMP trap, or system log.

General Security Networking Notification Management Upgrade Firmware Save/Load
SNMP Trap Email Notification 🔽 Syslog Notification
Syslog Setttings
Notified Items Hardware Reset (Cold Start) Redundant Power Changed Software Reset (Warm Start) Redundant Ethernet Changed Login Failed D1_1 Changed IP Changed D1_2 Changed Password Changed D1_3 Changed Access IP Blocked D1_4 Changed
System Log Settings Server IP 192.168.0.2 514 Using Current Host's Log Server
192.168.0.2 514 Using Current Host's Log Server
🍤 Refresh 🛛 🕹 Apply Only 🌏 Apply and Save

Label	Description
SNMP Trap	To notify events by SNMP trap.
Email Notification	To notify events by Email.
Syslog Notification	To notify events by Syslog.
Notify items	Events to be notified.
Apply	Apply current setting.
Apply and Save	Apply and save current setting.



anagement eneral Security	Networking Notih	ication	Management	Upgrade	Firmware
🔽 Web Manag	jement Enable	Go	to Web Manage	ement	
🔽 Telnet Mana	agement Enable	Gote	o Telnet Manag	ement	
🔽 SNMP Mana	agement Enable				
-SNMP Manager	ment Settings				_
Community					
Location					
Contact					
Trap Server1					
Trap Server2					
Trap Server3					
Trap Server4					
	enerāl Security Veb Manag Telnet Mana SNMP Manager Community Location Contact Trap Server1 Trap Server2 Trap Server3	enerāl Security Networking Notif Web Management Enable Telnet Management Enable SNMP Management Settings Community Location Contact Trap Server1 Trap Server2 Trap Server3	enerāl Security Networking Notification Web Management Enable Go Telnet Management Enable Got SNMP Management Enable SNMP Management Enable SNMP Management Settings Community Location Contact Trap Server1 Trap Server2 Trap Server3 Contact	eneral Security Networking Notification Management Web Management Enable Goto Web Manage Telnet Management Enable Goto Telnet Manage SNMP Management Settings Community Location Contact Trap Server1 Trap Server2 Trap Server3	eneral Security Networking Notification Management Upgrade Web Management Enable Goto Web Management Telnet Management Enable Goto Telnet Management SNMP Management Enable SNMP Management Settings Community Location Contact Trap Server1 Trap Server2 Trap Server3

The following table describes the labels in this screen.

Label	Description
Web Management	To enable management from Web. Click "Goto Web Management" button to
Enable	access web.
Telnet Management	To enable management by Telnet. Click "Goto Telnet Management" button to
Enable	execute Telnet command.
SNMP Management Enable	To enable management by SNMP.
SNMP Management Settings	To configure SNMP related settings.

Upgrade Firmware

General	Security	Networking	Notification	Management	Upgrade Firmware	Save/Load	
Firmwa	are Image						

The following table describes the labels in this screen.

Label	Description			
Browsing	Browse the file and upgrade			
Upgrade	Enable the firmware upgrade.			

Browsing

Upgrade



Save/Load ieneral Security Networking Notification Management Upgrade Firmware Save/Load
Save Configuration to Flash
Load Default
Coad Default
Reboot Device
Reboot Device
Import/Export Configuration
Import Export

The following table describes the labels in this screen.

Label	Description
Save Configuration to Flash	Save current configuration into flash memory.
Load Default	Load default configuration except the network settings. If you want to load all factory default, you need to press " Reset " button on the device (Hardware restore).
Reboot Device	Reboot the device server (warm start).
Import Configuration	Restore the previous exported configuration.
Export Configuration	Exported current configuration to a file to backup the configuration.

5.1.2.3 Configure serial port

Serial Settin Serial Settings	Service Mode Not	ification					
port1							
Port Alias Po	ortO				-		
Baudrate 38		Stop Bits			Performance		_
	3400 💌		1		renonnance	hroughput	-
Parity No		Flow Control		-			
Data Bits 8	•	Interface	RS232	•			
Delimiter Setti	tings						
Serial to Ethe	ernet Ethernet to Seria	el					
Delimiter 1 Delimiter 2 Delimiter 3 Delimiter 4 0 (HEX) (HEX) (HEX) Enabled Enabled Enabled Enabled Flush Serial to Ethernet Data Buffer After (0 (HEX) Enabled 0 (0-65535) ms The received data will be queueing in the buffer until all the delimiters are matched. When the buffer is full (4K Bytes) or after "flush S2E data buffer" timeout, the data will also be sent.							
Force TX interval time 0 (0-65535)ms data 1 interval time data 2 interval time data 3 The received data will be queueing in TX buffer until TX interval time is timeout or TX buffer is full (4K Bytes) , the data will also be sent. 0 is disable.							
🍤 Refresh	1				, Apply Only	Apply ar	id Save

The following table describes the labels in this screen.LabelDescription

www.sunix.com.tw



Port Alias	Remark the port to hint the connected device.			
Interface	RS232 / RS422 / RS485(2-wires) / RS485(4-wires)			
Baud rate	110bps/300bps/1200bps/2400bps/4800bps/9600bps/19200bps/			
	38400bps/57600bps/115200bps/230400bps/460800bps			
Data Bits	5, 6, 7, 8			
Stop Bits	1, 2 (1.5)			
Parity	No, Even, Odd, Mark, Space			
Flow Control	No, XON/XOFF, RTS/CTS, DTR/DSR			
Performance	Throughput: This mode optimized for highest transmission speed.			
	Latency: This mode optimized for shortest response time.			
Serial to Ethernet	Delimiter:			
	You can define max. 4 delimiters (00~FF, Hex) for each way. The data			
	will be hold until the delimiters are received or the option="Flush Serial to			
	Ethernet data buffer" times out. 0 means disable. Factory default is 0.			
	Flush Data Buffer After:			
	The received data will be queuing in the buffer until all the delimiters are			
	matched. When the buffer is full (4K Bytes) or after "flush S2E data buffer"			
	timeout the data will also be sent. You can set the time from 0 to 65535			
	seconds.			
Ethernet to Serial	Delimiter:			
	You can define max. 4 delimiters (00~FF, Hex) for each way. The data			
	will be hold until the delimiters are received or the option "Flush Ethernet			
	to Serial data buffer" times out. 0 means disable. Factory default is 0.			
	Flush Data Buffer After:			
	The received data will be queuing in the buffer until all the delimiters are			
	matched. When the buffer is full (4K Bytes) or after "flushE2S data			
	buffer " timeout the data will also be sent. You can set the time from 0 to			
	65535 seconds.			
Force TX Interval Time	Force TX interval time is to specify the timeout when no data has been			
	transmitted. When the timeout is reached or TX buffer is full (4K Bytes), the			
	queued data will be sent. 0 means disable. Factory default value is 0.			
Load Default	Remark the port to hint the connected device.			

Service Mode - Virtual COM Mode

In Virtual COM Mode, The driver establishes a transparent connection between host and serial device by mapping the Port of the serial server serial port to local COM port on the host computer. Virtual COM Mode also supports up to 5 simultaneous connections, so that multiple hosts can send or receive data by the same serial device at the same time. Serial Settings Service Mode Notification

Service Mode Virtual COM Mode 🔽	
Virtual COM Mode	
Virtual COM Settings Misc. Data Port# 4004 Control Port# 4005	(0-65535) Seconds (0-65535) Seconds
Multilink	
Max Connections	Select a Virtual COM Name
5	VCOM1
Destination Host VCOM Name	(Validated charaters of virtual COM name is A-Z, a-z and 0-9. Max Length of the name is 128 charaters)
Waiting for VCOM connect	Using Traditional COM Name
2 Waiting for VCOM connect Goto VCom	COM3 COM4 COM5 COM6
3 Waiting for VCOM connect Goto VCom	COM7 COM8 COM8
4 Waiting for VCOM connect Goto √Com	COM10 COM11 COM12
Waiting for VCOM connect Goto VCom	Соміз
	Cancel OK

Label	Description
Map Virtual COM	Select a Virtual COM Name to map on.
Max Connection	The number of Max connection can support simultaneous connections are 5, default values is 1.
Idle Timeout	When serial port stops data transmission for a defined period of time (Idle
Contraction of the second	www.sunix.com.tw



	Timeout), the connection will be closed and the port will be freed and try to connect with other hosts. 0 indicate disable this function. Factory default value is 0. If Multilink is configured, only the first host connection is effective for this setting.
Alive Check	The serial device will send TCP alive-check package in each defined time interval (Alive Check) to remote host to check the TCP connection. If the TCP connection is not alive, the connection will be closed and the port will be freed. 0 indicate disable this function. Factory default is 0.

*Not allowed to mapping Virtual COM from web

Service Mode - TCP Server Mode

In TCP Server Mode, IDS is configured with a unique Port combination on a TCP/IP network. In this case, IDS waits passively to be contacted by the device. After a connection is established, it can then proceed with data transmission. TCP Server mode also supports up to 5 simultaneous connections, so that multiple device can receive data from the same serial device at the same time.

	1	1			
oort1 Service Mode	TCP Server Mode	•			
CP Server Mode					
TCP Server Setting Data Port 4002 Control Port 4003 Multilink		🕰 Auto Scan	Misc. Idle Timeout 0 Alive Check 0	(0-65535) :	
Max Connections 1 Destination Ho	💌 🍤 Refre	sh			
1		🚬 Disconn	ect		
2		📃 \sub Disconn	ect		
3		📃 过 Disconn	ect		
4		📃 📃 Disconn	ect		
5	I	ра			
🍫 Refresh			🜛 Αρ	ply Only	Apply and Save

The following table describes the labels in this screen.

Label	Description
Data Port	Set the port number for data transmission.
Auto Scan	Scan the data port automatically.
Idle Timeout	When serial port stops data transmission for a defined period of time (Idle Timeout), the connection will be closed and the port will be freed and try to connect with other hosts. 0 indicate disable this function. Factory default value is 0. If Multilink is configured, only the first host connection is effective for this setting.
Alive Check	The serial device will send TCP alive-check package in each defined time interval (Alive Check) to remote host to check the TCP connection. If the TCP connection is not alive, the connection will be closed and the port will be freed. 0 indicate disable this function. Factory default is 0.
Max Connection	The number of Max connection can support simultaneous connections are 5, default values is 1.

Service Mode - TCP Client Mode

In TCP Client Mode, device can establish a TCP connection with server by the method you have settled (Startup or any character). After the data has been transferred, device can disconnect automatically from the server by using the TCP alive check time or Idle time settings.

www.sunix.com.tw



Serial Settings Service Mode Notification
Service Mode TCP Client Mode
TCP Client Mode
TCP Client Settings Misc. Destination Host Port 192.168.0.10 4002 Image: Control Port 4003
Multilink
Destination Host Port
2 Auto Scan
Auto Scan
4 Auto Scan

Label	Description
Destination Host	Set the IP address of host.
Port	Set the port number of data port.
Idle Timeout	When serial port stops data transmission for a defined period of time (Idle Timeout), the connection will be closed and the port will be freed and try to connect with other hosts. 0 indicate disable this function. Factory default value is 0. If Multilink is configured, only the first host connection is effective for this setting.
Alive Check	The serial device will send TCP alive-check package in each defined time interval (Alive Check) to remote host to check the TCP connection. If the TCP connection is not alive, the connection will be closed and the port will be freed. 0 indicate disable this function. Factory default is 0.
Connect on Startup	The TCP Client will build TCP connection once the connected serial device is started.
Connect on Any Character	The TCP Client will build TCP connection once the connected serial device starts to send data.



Service Mode - UDP Client Mode

Compared to TCP communication, UDP is faster and more efficient. In UDP mode, you can Uni-cast or Multi-cast data from the serial device server to host computers, and the serial device can also receive data from one or multiple host

Serial Settings Service Mode Notification
Service Mode
UDP Mode
UDP Settings Listening Port 4004 EQ. Auto Scan
Multilink
Destination Host Begin Destination Host End Sending Port
192.168.0.1 to 192.168.0.100 10000 EQ Auto Scan
2 to Auto Scan
3 to Auto Scan
4 to Auto Scan

Notification

Specify the events that should be noticed. The events can be noticed by E-mail, SNMP trap or system log.

SNMP Trap	Email Notification 🔽 Syslog Notification
SNMP Settings Email Settings	Syslog Settings
Notified Items	CTS Changed
DSR Changed	Port Connected
🔲 RI Changed	Port Disconnected
Email to Mail Server: Mail to:	
9 Refresh	👌 Apply Only 🗼 Apply and Save

Label	Description	
DCD changed	When DCD (Data Carrier Detect) signal changes, it indicates that the modem	
	connection status has changed. Notification will be sent.	
DSR changed	When DSR (Data Set Ready) signal changes, it indicates that the data	



	communication equipment is powered off. A Notification will be sent.
RI changed	When RI (Ring Indicator) signal changes, it indicates that the incoming of a call.
_	A Notification will be sent.
CTS changed	When CTS (Clear To Send) signal changes, it indicates that the transmission between computer and DCE can proceed. A notification will be sent.
Port connected	In TCP Server Mode, when the device accepts an incoming TCP connection, this event will be trigger. In TCP Client Mode, when the device has connected to the remote host, this event will be trigger. In Virtual COM Mode, Virtual COM is ready to use. A notification will be sent.
Port disconnected	In TCP Server/Client Mode, when the device lost the TCP link, this event will be trigger. In Virtual COM Mode, When Virtual COM is not available, this event will be trigger. A notification will be sent.

5.2 Configuration by Web Browser

5.2.1 CONNECT TO THE WEB PAGE

Step 1: Input the IP address of IDS with "https://192.168.1.1" in the Address input box of IE. Step 2: Click "Yes" button on the dialog box.



Step 3: Input the name and password, then click "OK"

Connect to 192.168	.1.1 ? 🔀
	G
The server 192.168.1. password.	1 at cgi-bin requires a username and
使用者名稱(U):	😰 admin 💌
密碼(P):	****
	記憶我的密碼(R)
	確定 取消

*only if password is set).

Step 4: The system information will be shown as below.



TEL : +886-2-8913-1987 Email : info@sunix-ncci.com.tw

🌈 Industrial Serial Device Server - Windows Ir	tternet Explorer			
The second seco		👻 😵 Certificate I	inor 😽 🗙 Google	•
<u>File Edit V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp				
🚖 🍄 🌈 Industrial Serial Device Server			👌 · 🔊	🔹 🖶 🔻 🔂 Page 🗸 🍈 Tools 🗸 🎽
				t © 2007 SUNIX Co., Ltd, all rights reserved
		Industrial Devic	e Sever	Go to Sunix • Help
Main Menu Industrial Serial Device Server	System Information			
□System	IP Address	192.168.1.1		
- System Information	MAC Address	00:18:54:65:46:66		
IP Configuration	Firmware Version	1.00		
··· Wireless Configuration				
User Authentication				
Management				
Save/Reboot				
^L Help				
Done			😜 Inte	met 🔍 100% 👻 🛒

5.2.1.1 System

SNTP			
🏉 Industrial Serial Device Server - Windows	Internet Explorer		
🚱 🕤 👻 🙋 https://192.168.1.1/		👻 😵 Certificate Error	P -
<u>File Edit View Favorites Tools H</u> elp			
😭 🍄 🌈 Industrial Serial Device Server		👌 • 🗟 · 🖶 • 🔂	<u>Page - ۞</u> T <u>o</u> ols - »
		Copyright © 2007 SUNIX C	o., Ltd, all rights reserved
SUNIX		Industrial Device Sever	Đ.
Main Menu Industrial Serial Device Server	SNTP Configurat	tion	Go to Sunix • Help
System Information	Name	SUNIX SLAN	
SNTP	Time		
···· IP Configuration	SNTP	○ Enable ④ Disable	
Wireless Configuration	Time Zone	(GMT+08:00)Taipei	_
Port Serial Setting	Local Time	Thu Jan 1 08:38:51 1970	
■ Management Save/Reboot	Time Server	pool.ntp.org Port 123	
Help	Console		
	Telnet Console	⊙ Enable ○ Disable	
	Apply		
		S Internet	🕙 🔍 100 % 👻

The following table describes the labels in this screen.	The following table describes the labels in	n this screen.
--	---	----------------

Label	Description
Name	You can set the name of IDS.
SNTP	Enable the SNTP server.
Time zone	After you set the SNTP enable, select the time zone you located.
Time server	Input SNTP server domain name or IP address and Port.
Console	Telnet Console (SSH) is included for security reasons. In some cases, you may need to disable this function to prevent unauthorized access from internet. The factory default is enable.

www.sunix.com.tw



IP Configuration

You must assign a valid IP address for IDS before attached in your network environment. Your network administrator should provide you with the IP address and related settings. The IP address must be unique and within the network (otherwise, IDS will not have a valid connection to the network). You can choose from three possible "IP configuration" modes: Static, DHCP/BOOTP. The Factory Default IP address is "192.168.1.1"

🌈 Industrial Serial Device Server - Windows Inte	rnet Explorer	
		🗸 😵 Certificate Error 🤸 🗙 Google
<u>File E</u> dit <u>V</u> iew F <u>a</u> vorites <u>T</u> ools <u>H</u> elp		
😭 🛠 🌈 Industrial Serial Device Server		🛐 🔹 🗟 👘 🖶 Page 🗸 🎯 Tools -
		Copyright © 2007 SUNIX Co., Ltd, all rights reserve
sunix		Industrial Device Sever
Main Menu Industrial Serial Device Server	IP Configuration	Go to Sunix • Het
System System Information	Network Interface	LAN 💌
SNTP	IP Configuration	Static 💌
TP Configuration Wireless Configuration	IP Address	192.168.1.1
User Authentication	Netmask	255.255.255.0
Port Serial Setting Management	Gateway	192.168.1.254
Save/Reboot Help	DNS Server 1	
нер	DNS Server 2	
	Auto IP Report	
	Auto Report to IP	
	Auto Report to TCP Port	0
	Auto Report Interval	0_seconds
	Apply	
		😜 Internet 🔍 100% 🔻

The following table describes the labels in th	is screen.
--	------------

Label	Description
DHCP/BOOTP	Obtain the IP address automatically from DHCP server.
Static IP Address	Assigning an IP address manually.
Subnet Mask	Set the subnet mask to communicate on the network.
Gateway	Enter the IP address of the router in you network.
DNS Server	Enter the IP address of the DNS server to translate domain names into IP address.

Authentication

You can set the password to prevent unauthorized access from network. Input the "**Old password**" and "**New password**" to change the password. Factory default is "admin".

User Authentication	
Old Password	•••
New Password	
Confirm New Password	
Apply	



5.2.1.2 Port serial setting Serial configuration

••	comige	acion	
	Serial	Configuration	

	Port1
Port Alias	Port0
Interface	RS232 💌
Baud Rate	38400 💌
Data Bits	8 💌
Stop Bits	1
Parity	None 💌
Flow Control	None
Force TX Interval Time	0 ms
Performance	⊙ Throughput ○ Latency
Apply	

The following table describes the labels in this screen.

Label	Description
Port Alias	Remark the port to hint the connected device.
Interface	RS232 / RS422 / RS485(2-wires) / RS485(4-wires)
Baud rate	110bps/300bps/1200bps/2400bps/4800bps/9600bps/19200bps/ 38400bps/57600bps/115200bps/230400bps/460800bps
Data Bits	5, 6, 7, 8
Stop Bits	1, 2 (1.5)
Parity	No, Even, Odd, Mark, Space
Flow Control	No, XON/XOFF, RTS/CTS, DTR/DSR
Force TX Interval Time	Force TX interval time is to specify the timeout when no data has been transmitted. When the timeout is reached or TX buffer is full (4K Bytes), the queued data will be sent. 0 means disable. Factory default value is 0.
Performance	Throughput: This mode optimized for highest transmission speed. Latency: This mode optimized for shortest response time.
Apply	Activate settings on this page.

*Not allowed to mapping Virtual COM from web

Port Profile

	Port1
Local TCP Port	4000
Command Port	4001
Mode	Serial to Ethernet
Flush Data Buffer After	0 ms
Delimiter(Hex 0~ff)	1: 00 2: 00 3: 00 4: 00
Mode	Ethernet to Serial
Flush Data Buffer After	0 ms
Delimiter(Hex 0~ff)	1: 00 2: 00 3: 00 4: 00

Serial to EthernetFlush Data Buffer After: The received data will be queued in the buffer until all the delimiters are matched. When the buffer is full (4K Bytes) or after "flush S2E data buffer" timeout, the data will also be sent. You can set the time from 0 to 65535 seconds. Delimiter: You can define max. 4 delimiters (00~FF, Hex) for each way. The data will be hold until the delimiters are received or the option "Flush Serial to Ethernet data buffer" times out. 0 means disable. Factory default is 0Ethernet to serialFlush Data Buffer After: Turk Data Buffer After:	Label	Description			
matched.When the buffer is full (4K Bytes) or after "flush S2E data buffer" timeout, the data will also be sent. You can set the time from 0 to 65535 seconds.Delimiter: You can define max. 4 delimiters (00~FF, Hex) for each way. The data will be hold until the delimiters are received or the option "Flush Serial to Ethernet data buffer" times out. 0 means disable. Factory default is 0Ethernet to serialFlush Data Buffer After:	Serial to Ethernet	Flush Data Buffer After:			
seconds. Delimiter: You can define max. 4 delimiters (00~FF, Hex) for each way. The data will be hold until the delimiters are received or the option "Flush Serial to Ethernet data buffer" times out. 0 means disable. Factory default is 0 Ethernet to serial Flush Data Buffer After:		matched. When the buffer is full (4K Bytes) or after "flush S2E data buffer"			
Delimiter: You can define max. 4 delimiters (00~FF, Hex) for each way. The data will be hold until the delimiters are received or the option "Flush Serial to Ethernet data buffer" times out. 0 means disable. Factory default is 0 Ethernet to serial Flush Data Buffer After:					
You can define max. 4 delimiters (00~FF, Hex) for each way. The data will be hold until the delimiters are received or the option "Flush Serial to Ethernet data buffer" times out. 0 means disable. Factory default is 0Ethernet to serialFlush Data Buffer After:					
hold until the delimiters are received or the option "Flush Serial to Ethernet data buffer" times out. 0 means disable. Factory default is 0Ethernet to serialFlush Data Buffer After:		Delimiter:			
buffer" times out. 0 means disable. Factory default is 0 Ethernet to serial Flush Data Buffer After:					
Ethernet to serial Flush Data Buffer After:					
		buffer" times out. 0 means disable. Factory default is 0			
	Ethernet to serial	Flush Data Buffer After:			
The received data will be queued in the buffer until all the delimiters are		The received data will be queued in the buffer until all the delimiters are			



matched. When the buffer is full (4K Bytes) or after " flush E2S data buffer " timeout, the data will also be sent. You can set the time from 0 to 65535 seconds.
Delimiter: You can define max. 4 delimiters (00~FF, Hex) for each way. The data will be hold until the delimiters are received or the option " Flush Ethernet to Serial data
buffer" times out. 0 means disable. Factory default is 0

Service Mode - Virtual COM Mode

In Virtual COM Mode, the driver establishes a transparent connection between host and serial device by mapping the Port of the serial server serial port to local COM port on the host computer. Virtual COM Mode also supports up to 5 simultaneous connections, so that multiple hosts can send or receive data by the same serial device at the same time.

Service Mode

	Port1
Service Mode	Virtual COM Mode 💌
Idle Timeout	0 (0~65535)seconds
Alive Check	0 (0~65535)seconds
Max Connection	1 v max. connection (1~5)

Apply

The following table describes the labels in this screen.

Label	Description
Idle Timeout	When serial port stops data transmission for a defined period of time (Idle Timeout), the connection will be closed and the port will be freed and try to connect with other hosts. 0 indicate disable this function. Factory default value is 0. If Multilink is configured, only the first host connection is effective for this setting.
Alive Check	The serial device will send TCP alive-check package in each defined time interval (Alive Check) to remote host to check the TCP connection. If the TCP connection is not alive, the connection will be closed and the port will be freed. 0 indicate disable this function. Factory default is 0.
Max Connection	The number of Max connection can support simultaneous connections are 5, default values is 1.

Service Mode - TCP Server Mode

In TCP Server Mode, IDS is configured with a unique Port combination on a TCP/IP network. In this case, IDS waits passively to be contacted by the device. After the device establishes a connection with the serial device, it can then proceed with data transmission. TCP Server mode also supports up to 5 simultaneous connections, so that multiple device can receive data from the same serial device at the same time.

Service Mode

	Port1
Service Mode	TCP Server Mode 💌
TCP Server Port	4000
Idle Timeout	0 (0~65535)seconds
Alive Check	0 (0~65535)seconds
Max Connection	1 v max. connection(1~5)

Apply

Label	Description		
TCP Server Port	Set the port number for data transmission.		
Idle Timeout	When serial port stops data transmission for a defined period of time (Idle Timeout), the connection will be closed and the port will be freed and try to connect with other hosts. 0 indicate disable this function. Factory default value is 0. If Multilink is configured, only the first host connection is effective for this setting.		
Alive Check	The serial device will send TCP alive-check package in each defined time interval		



	(Alive Check) to remote host to check the TCP connection. If the TCP connection is not alive, the connection will be closed and the port will be freed. 0 indicate disable this function. Factory default is 0.		
Max Connection	The number of Max connection can support simultaneous connections are 5, default values is 1.		

Service Mode - TCP Client Mode

In TCP Client Mode, device can establish a TCP connection with server by the method you have settled (Startup or any character). After the data has been transferred, device can disconnect automatically from the server by using the TCP alive check time or Idle time settings.

Service Mode

	Port1	
Service Mode	TCP Client Mode 💌	
Destination Host	0.0.0.0 : 4000	
Idle Timeout	0 (0~65535)seconds	
Alive Check	0 (0~65535)seconds	
Connect on	💿 Startup 🔘 Any Character	
Destination Host	Port	
1. 0.0.0.0	65535	
2. 0.0.0.0	65535	
3. 0.0.0.0	65535	
4. 0.0.0.0	65535	
Apply		

Label	Description
Destination Host	Set the IP address of host and the port number of data port.
Idle Timeout	When serial port stops data transmission for a defined period of time (Idle Timeout), the connection will be closed and the port will be freed and try to connect with other hosts. 0 indicate disable this function. Factory default value is 0. If Multilink is configured, only the first host connection is effective for this setting.
Alive Check	The serial device will send TCP alive-check package in each defined time interval (Alive Check) to remote host to check the TCP connection. If the TCP connection is not alive, the connection will be closed and the port will be freed. 0 indicate disable this function. Factory default is 0.
Connect on Startup	The TCP Client will build TCP connection once the connected serial device is started.
Connect on Any Character	The TCP Client will build TCP connection once the connected serial device starts to send data.



Service Mode - UDP Client Mode

Compared to TCP communication, UDP is faster and more efficient. In UDP mode, you can Uni-cast or Multi-cast data from the serial device server to host computers, and the serial device can also receive data from one or multiple host

	Port1	
Service Mode	UDP Mode 🖌	
Listen Port	4004	
Host start IP	Host end IP	Send Port
1. 192.168.0.1	192.168.0.100	20000
2, 0.0.0.0	0.0.0.0	65535
з. 0.0.0.0	0.0.0.0	65535
4. 0.0.0.0	0.0.0.0	65535
Apply		

5.2.1.3 Management Accessible IP Settings

Accessible IP Settings allow you to add or block the remote host IP addresses to prevent unauthorized access. If host's IP address is in the accessible IP table, then the host will be allowed to access the IDS. You can choose one of the following cases by setting the parameter.

- 1. Only one host with a special IP address can access the device server, "IP address /255.255.255.255" (e.g., "192.168.0.1/255.255.255.255").
- 2. Hosts on a specific subnet can access the device server. "IP address/255.255.255.0" (e.g., "192.168.0.2/255.255.255.0")
- 3. Any host can access the device server. Disable this function by un-checking the "Enable IP Filter" checkbox Access IP Control List

No.	Activate the IP	IP Address		Netmask	
1]		
2]]
з]]
4]		
5]		
6]		
7]		
8]		
9					
10]		
11]		
12			1		
13]		
14]		
15			1		
16			1		



SMTP/SNMP Configuration

Email Server configuration includes the mail server's IP address or domain. If the authentication is required, specify your name and password. There are 4 Email addresses that you can specify to receive the notification.

SNMP Server configuration includes the SNMP Trap Server IP address, Community, Location and Contact. There are 4 SNMP addresses you can specify to receive the notification.

SysLog server configuration includes the server IP and server Port. This option need to use with IDS-Tools. SMTP/SNMP Configuration

E-mail Settings				
SMTP Server	Port			
My server requires authentication				
User Name				
Password				
E-mail Sender				
E-mail Address 1				
E-mail Address 2				
E-mail Address 3				
E-mail Address 4				
SNMP Trap Server				
SNMP Server 1				
SNMP Server 2				
SNMP Server 3				
SNMP Server 4				
Community				
Location				
Contact				
Syslog Server				
Syslog Server IP				
Syslog Server Port	0			



System Event Configuration

Specify the events that should be notified to the administrator. The events can be alarmed by E-mail, SNMP trap, or system log.

System Event Configuration					
Device Event Notification					
Hardware Reset (Cold Start)	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
Software Reset (Warm Start)	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
Login Failed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
IP Address Changed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
Password changed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
Access IP Blocked	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
Redundant Power Changed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
Redundant Ethernet Changed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
SNMP Access Failed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
Port Event Notification					
DCD Changed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
DSR Changed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
RI Changed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
CTS Changed	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
Port Connected	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		
Port Disconnected	🔲 SMTP Mail	🔲 SNMP Trap	🔲 Syslog		

Apply

The following table describes the labels in this screen.

Label	Description
Hardware Reset (Cold Start)	This refers to starting the system from power off (contrast this with warm start). When performing a cold start, IDS will automatically issue an Auto warning
Starty	message by sending E-mail, log information or an SNMP trap after booting.
Software Reset (Warm	This refers to restart the computer without turning the power off. When
Start)	performing a warm start, IDS will automatically send an E-mail, log information or SNMP trap after reboot.
Login Failed	When an unauthorized access from the Console or Web interface, a notification will be sent.
IP Address Changed	When IP address of device changed, a notification will be sent.
Password Changed	When password of device changed, a notification will be sent.
Access IP Blocked	When the host accesses the device with blocked IP addresses, a notification will be sent.
Redundant Power	When status of power changed, a notification will be sent.
Change	
DCD changed	When DCD (Data Carrier Detect) signal changes, it indicates that the modem connection status has been changed. A Notification will be sent.
DSR changed	When DSR (Data Set Ready) signal changes, it indicates that the data communication equipment is powered off. A Notification will be sent.
RI changed	When RI (Ring Indicator) signal changes, it indicates an incoming call. Notification will be sent.
CTS changed	When CTS (Clear To Send) signal changes, it indicates that the transmission between computer and DCE can proceed. A notification will be sent.
Port connected	In TCP Server Mode, when the device accepts an incoming TCP connection, this
	event will be trigger. In TCP Client Mode, when the device has connected to the
	remote host, this event will be trigger. In Virtual COM Mode, Virtual COM is
	ready to use. A notification will be sent.
Port disconnected	In TCP Server/Client Mode, when the device lost the TCP link, this event will be
	trigger. In Virtual COM Mode, When Virtual COM is not available, this event will
	be trigger. A notification will be sent.

www.sunix.com.tw



5.2.1.4 Save/Reboot

Factory Default Reset to default configuration. Click Reset button to reset all configurations to the default value. Reset	
Restore Configuration	
You can restore the previous saved configuration to Device Server.	
File to restore: Browse	
Restore	
Backup Configuration	
You can save current EEPROM value from the Device Server as a backup file of configuration.	
Backup	
Upgrade Firmware	
Specify the firmware image to upgrade. Note: Please DO NOT power off this device while upgrading firmware.	
Firmware: Browse	
Upgrade	
opgrade	
Reboot Device	
Please click [Reboot] button to restart device.	
Reboot	

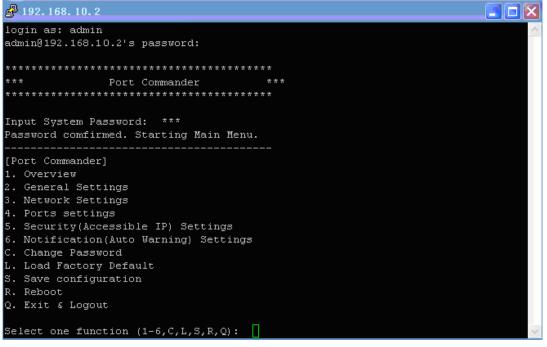
The following table describes the labels in this screen.

Label	Description
Load Factory Default	Load default configuration except settings of Network. If you want load all factory default, you should press " Reset " button on the device (Hardware restore).
Import	Restore the previous export configuration.
Configuration	
Export	Export the current configuration to a file.
Configuration	
Upgrade Firmware	Upgrade to a new firmware with specified file.
Reboot Device	Reboot the device server (warm start).

5.3 Configuration by SSH Console

5.3.1 CONNECT TO IDS

You can use SSH Tool (e.g., PuTTY) to access SSH console of IDS. The SSH console interface is shown below.





6

Technical Specifications

Network Interface	
Fiber Port	1x 100Base-FX with SC connector
	Multi-Mode:
	Distance: 2km
	Wavelength: 1310nm
	Cable: 50/125 um , 62.5/125 um
	Single-Mode:
	Distance: 30km
	Wavelength: 1310nm
	Cable: 9/125 um
Protocols	ICMP, IP, TCP, UDP, DHCP, BOOTP, ARP/RARP, DNS, SNMP MIB II, HTTPS, SSH
Serial Interface	·······, ····
Interface	1x RS232 / RS422 / 4(2)-Wire RS485. Which can be configured
	by IDS-Tools
Connector	Male DB9
Baud Rate	110 bps to 460.8 Kbps
Data Bits	5, 6, 7, 8
Parity	odd, even, none, mark, space
Stop Bits	1, 1.5, 2
RS-232 signals	TxD, RxD, RTS, CTS, DTR, DSR, DCD, RI, GND
RS-422 signals	Tx+,Tx-, Rx+, Rx-,GND
RS-485 (4 wire) signals	Tx+,Tx-, Rx+, Rx-,GND
RS-485 (2 wire) signals	Data+, Data-,GND
Flow control	XON/XOFF, RTS/CTS, DTR/DSR
Protection	Built-in15KV ESD protection
LED Indicators	PWR 1(2) / Ready:
	1) Red On: Power is on and booting up.
	Red Blinking: Indicates an IP conflict, or DHCP or BOOTP server
	did not respond properly.
	2) Green On: Power is on and operating normally.
	Green Blinking: Located by Administrator. Fiber Link / ACT:
	Green ON/Blinking:100 BaseFX.
	Serial TX / RX LEDs:
	Red: Serial port is receiving data
	Green: Serial port is transmitting data.
Power Requirements	
Power Input Voltage	PWR1: 12~48VDC in 3-pin Terminal Block
	PWR2: 12~48VDC in Power Jack with Power Adapter
Reverse Polarity Protection	Present at terminal block
Power Consumption	4 Watts Max
Software Utility	
	1
Utility	IDS-Tools for Windows NT/2000/XP/2003/VISTA
	Device discovery
	Auto IP report
	Device setting (run-time change, no rebooting)
	Access control list
	Group setting
	Device monitoring
	Serial port monitoring
	Log info
	Group Firmware update





Serial Mode	Virtual Com / TCP Server / TCP Client / UDP /	
Scharmode		
	Serial Tunnel	
	TCP Alive Check Timeout	
	Inactivity Timeout	
	Delimiter for Data Packing	
	Force TX Timeout for Data Packing	
Multiple Link	5 Hosts simultaneous connection: Virtual Com /	
	TCP server / TCP Client	
VCOM Driver	Windows NT/2000/XP/2003/VISTA	
Configuration	Web HTTPS console, SSH console,	
	IDS-Tools for Windows NT/2000/XP/VISTA	
Environmental	·	
Operating Temperature	-10 to 60°C (14 to 140°F)	
Storage Temperature	-20 to 85°C (-4 to 185 F)°	
Operating Humidity	5% to 95%(Non-condensing)	
Mechanical	•	
Dimensions(W x D x H)	72 mm(W)x 125 mm(D)x 31 mm(H)	
Casing	IP-30 protection	
Regulatory Approvals		
EMI	FCC Part 15, CISPR (EN55022) class A	
EMS	EN61000-4-2 (ESD), EN61000-4-3 (RS), EN61000-4-4 (EFT), EN61000-4-5 (Surge), Level 3, EN61000-4-6 (CS), Level 3	
Shock	IEC60068-2-27	
Free Fall	IEC 60068-2-32	
Vibration	IEC 60068-2-6	
MBTF	200,000 hours at least	
Warranty	5 years	

6.1 Contact Information

Customer satisfaction is our number one concern, and to ensure that customers receive the full benefit of our products, SUNIX services has been set up to provide technical support, driver updates, product information, and user's manual updates.

The following services are provided

E-mail for technical support	. info@sunix.com.tw
World Wide Web (WWW) Site for product information:http:	//www.sunix.com.tw